

ORIGINAL

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OFFICIAL FILE **FORMAL COMPLAINT**
ILLINOIS COMMERCE COMMISSION
Illinois Commerce Commission
527 East Capitol Avenue

Springfield, Illinois 62794-9280

For Commission Use Only:

Regarding a complaint

By E. JEROME MALRY

(Person making the complaint)

Case

02-0607

against PEOPLES GAS LIGHT AND COKE COMPANY

as to LACK OF SERVICES

REQUEST FOR AUDIT AND INVESTIGATION

(Reason for complaint)

in CHICAGO,

Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4346 NORTH CLARENDON AVENUE, GARDEN SUITE, CHICAGO, IL 60618-1576

The service address that I am complaining about is 4230 SOUTH MICHIGAN

My home telephone number is 773 271-8312

Between 8:30 am. and 5:00 p.m. weekdays I can be reached at 773 935-4425

PEOPLES GAS LIGHT AND COKE COMPANY

(Full name of utility company)

(respondent) is a public utility and is subject to the provisions of

the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint

220 ILCS 5/8-101 DUTIES OF PUBLIC UTILITIES

220 ILCS 5/8-302 READING OF METERS

220 ILCS 5/8-401 DUTY OF PUBLIC UTILITY

220 ILCS 5/8-102 AUDIT/INVESTIGATION

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about X Yes No
this complaint?

Has your complaint filed with that office been dosed?

 Yes No

ILLINOIS COMMERCE COMMISSION
Aug 6 4 34 PM '02
CHIEF CLERK'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

1. No billing received for subject property after 6 months of requests. EJM writes IOC 5/01/01. PEOPLES GAS responds 5/18/01
2. PEOPLES GAS repeatedly ignored requests for meter readings subsequent to the 5/18/01 letter.
3. PEOPLES GAS did not respond to attempted 'call in' reading
4. Despite having made over \$68,000 in payments in one year period, PEOPLES GAS removed meter before the stated 8/22/02 date for bond posting.

Please clarify state what you want the Commission to do in this case.

COMPLAINANT REQUESTS THAT THE COMMISSION 1) HEAR TESTIMONY AND RECEIVE DOCUMENTS THAT CONFIRM A LACK OF SERVICE) REVIEW AND REEVALUATE THE BILLING FOR THE ESTIMATED PERIOD OF ~~USAGE FROM TIME OF PURCHASE UNTILL THE FIRST ACTUAL READING~~

3) SEEK DAMAGES AND/OR CREDIT FROM PEOPLES GAS FOR LACK OF SERVICE AND ACTING IN A RETALIATORY MANNER.

Date: 7/27/02
(Month, day, and year)

Complainant's signature

EJM

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

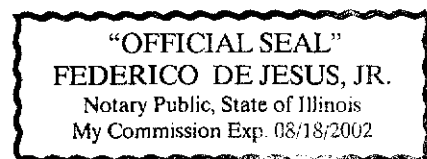
You need to file the original and three copies of this form, with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents)

VERIFICATION

A notary public must watch you fill out this part of the form..

I E JEROME MALKY first being duly sworn, say that I have read the above petition and know what it says. The content of this petition are true to the best of my knowledge

Federico De Jesus, Jr.
(Signature)



Subscribed and sworn/affirmed to before me this 27 day of July, 2002

Notary Public Illinois

NOTE;

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.